

## Accommodation information

On line submission of reservations and payment for **Coupled Problems 2011 conference** is preferred through the online system via the link:

<https://kipriotisconferences.reserve-online.net/?bkcode=CP> (for payment with credit card), or:  
<https://kipriotisconferences.reserve-online.net/?bkcode=CPB> (for payment with bank transfer).

**Before proceeding with submitting your online accommodation request, please carefully read the detailed instructions and information on payment and cancellation policies.**

The **Coupled Problems 2011 conference** has secured discounted rates for the Conference period at Kipriotis hotels which are located next to Kos International Convention Centre (KICC), our Conference Venue. Sol Kipriotis Village Resort is adjacent to the conference venue. Kipriotis Maris Hotel is located across the street from KICC. Kipriotis Panorama Hotel & Suites and Kipriotis Panorama Family are located 400m away from KICC on the hillside.

**Due to the high demand of the summer months** it will be wise to book your accommodation as early as possible. Kipriotis hotels will hold a block of rooms for our conference participants until **Thursday, 5 May 2011**. After that date, rooms will be offered on availability basis, for this reason we urge you to make your reservations in your soonest convenience.

**Read the following information on hotel pricing, payment and cancellation policies.**

### HOTEL PRICING

Class	Hotel Name	Room Rates in Euro	Contact Information
4* superior	<b>Sol Kipriotis Village</b> (location: Psalidi) <b>Conf. Venue</b>	<b>HB</b>	Psalidi, 85300 Kos Tel: +30 22420 55300 Fax: +30 22420 23590
	Sgl	130	
	Dbl	155	
5* De luxe	<b>Kipriotis Panorama Hotel &amp; Suites</b> (location: Psalidi) <b>400m from Conf. Venue walking distance</b>	<b>HB</b>	Psalidi, 85 300, Kos Tel: +30 22420 57000 Fax: +30 22420 22974
	Sgl	135	
	Dbl	160	
4*	<b>Kipriotis Hippocrates &amp; Annex</b> (location: Psalidi) <b>200m from Conf. Venue walking distance</b>	<b>HB</b>	Psalidi, 85 300, Kos Tel: +30 22420 57150 Fax: +30 22420 21936
	Sgl	115	
	Dbl	135	
	<b>Kipriotis Hotels only for students</b>	<b>BB</b>	
	Sgl	80	
	Dbl	90	

- The above room rates are in Euro, per night, and inclusive of breakfast, lunch and all taxes.
- Rates will apply to all pre- and post-conference stays.
- Reservations will be processed on a "first-come, first-served" basis (rooms are limited during the high season months, book as soon as you can).

#### **Extra person policy**

Children between infants to 6 years old: free of charge in their parents room  
 Children between 7 - 12 years old: 50% discount on the adult price in double room, when sharing parents room  
 Adult: 30% discount on the adult price in double room

#### **Student policy**

Student room rates are only available when you send us a valid up to date student status ID

#### **Cancellation Policy**

- 15 days in advance: no cancellation fee
- 14 days in advance - day of arrival: two nights cancellation fee

- [RESERVATION PROCEDURE and PAYMENT INFORMATION](#) (link)
- [CANCELLATION POLICY](#) (link)

### Proceed with the Online Accommodation Reservation according to the Payment Method

Payment with credit card: <https://kipriotisconferences.reserve-online.net/?bkcode=CP>

Payment with bank transfer: <https://kipriotisconferences.reserve-online.net/?bkcode=CPB>

### Reservation Procedure & Payment Information

Rooms are limited during the high season months so book as soon as you can. We recommend you to finalise your reservation until **Thursday, 5 May 2011**. The online system will be available until **Sunday, 19 June 2011**. After this date, online reservations are not possible and you have to contact the hotels directly.

#### Online reservations are strongly recommended.

- Reservation requests by post, e-mail or phone will not be accepted.
- In order to see the conference rates please use only the following links– the link is different, depending on if you decide to pay your deposit by credit card or if you wish to pay the whole amount for your reservation in advance by bank transfer.
- In case you have a trouble proceeding with the online reservation or if you need any assistance, please contact [coupleproblems2011@kipriotis.gr](mailto:coupleproblems2011@kipriotis.gr).
- If you are a student and you are entitled to a student room rate, please send us a valid up to date student status ID by e-mail at [coupleproblems2011@kipriotis.gr](mailto:coupleproblems2011@kipriotis.gr) or fax us at **+30 22420 23590**. In case you don't send us the requested document within 48 hours after the on line reservation, the hotel will not validate your reservation. Bear in mind that in a student room, all guests should be eligible for the respective discount.

#### 1) Reservation with Credit card:

- Please use the link <https://kipriotisconferences.reserve-online.net/?bkcode=CP> if you wish to guarantee your booking with a credit card. The reservations department accepts Visa, Mastercard/Eurocard and American Express.
- During the booking process you are asked to fill in a valid credit card number, expiry date and security code.
- Please fill in carefully all the information during the booking process and give us all your personal details as well as your preferences and arrival time. Please make sure that your email address is correct, to safeguard that the reservation confirmation which is sent to your email address will reach you.

You will be asked to provide the number of your Passport or Identity Card.

Deposit:

two nights deposit is necessary to secure your reservation. This amount will be charged to your credit card after your reservation has been completed and submitted.

**Note:** In

case you are using someone else's credit card we must receive his/her authorization in hard copy, so please fax a copy of both sides of the credit card signed by the card holder.

#### 2) Reservation with Bank Transfer

- If you don't have a credit card or if you prefer to pay your whole stay by bank transfer please use the following link: <https://kipriotisconferences.reserve-online.net/?bkcode=CPB>  
Please fill out all the requested information during the booking process and give us all your personal details as well as your preferences and arrival time. Please make sure that your email address is correct, to safeguard that the reservation confirmation which is sent to your email address will reach you.

You will be asked to provide the number of your Passport or Identity Card.

- Hotel reservations by bank transfer will only be secured after payment of the full stay amount has been completed. Your reservation is guaranteed only by payment of the FULL AMOUNT by Bank

transfer. The bank account details are provided during the booking process and on your booking confirmation.

- A € 10 surcharge must be added on the full amount as an administration fee.
- Please note that **any transfer or service charges imposed by the bank must be paid by you.**
- The entire amount should be transferred within 7 days after the reservation.
- For quick and accurate processing of the payment, it is requested that you **fax a copy of your bank transfer receipt** to Kipriotis Hotels Reservations Department – Fax Number +30-22420-23590.
- Please include on the bank slip the sender's full name, the reservation number, the reserved hotel, the staying dates and the information that your reservation is for the Coupled Problems 2011 conference.
- We reserve the right to cancel your reservation without notice if the payment is not made on time.

### Confirmation of Reservation(s)

After completing the online reservation you will receive an automatic generated reservation confirmation by email. Please make sure to provide a valid email address in order to receive this confirmation. Please remember to print and bring your confirmation message with you, when you check in at the hotel. **This is your hotel booking voucher.**

Your hotel confirmation email will include all details like your reserved hotel room, as well as the dates of stay.

For reservations by bank transfer only: the hotel will send you by email a confirmation after the payment of the full amount of your reservation is received by the hotel. Please take also this confirmation email with you together with the confirmation message.

*\* Only cash payments or credit card payments (Visa, Eurocard/Mastercard, American Express) will be accepted on site.*

*\* Receipts for your deposits will be given on-site at the Hotel's desk on request. No invoices will be sent in advance. Receipts for balance payments will be given by the hotels.*

### Cancellation Policy

Cancellations can be done online without any charges until 15 days prior to arrival.

After this date, cancellations must be sent to the Reservations Desk, either by fax (+30-22420 23590) or by e-mail ([coupleproblems2011@kipriotis.gr](mailto:coupleproblems2011@kipriotis.gr)).

For cancellations received up to 15 days prior to arrival	No cancellation fees
For cancellations received between 14 days prior to arrival until the day of arrival	Cancellation fees equal to the maximum of two nights stay will be charged